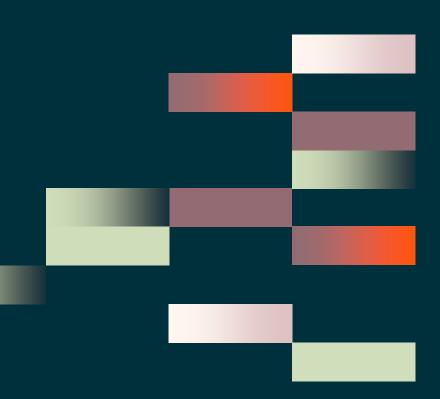
## Capital Markets Day

5 JUNE 2024



Elmera Group

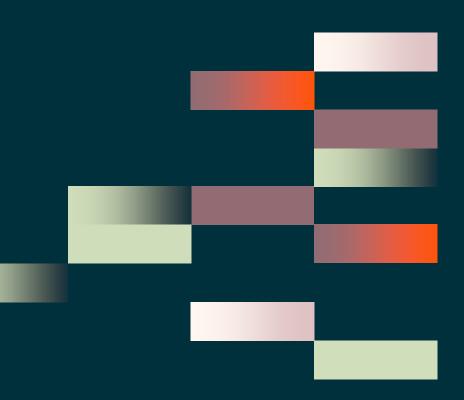
### Today's agenda and presenters

| Subject            | Presenter   |  |  |
|--------------------|---|--|--|
| State of the union | Rolf Barmen (CEO)   |  |  |
| Consumer segment   | Magnar Øyhovden (CEO Fjordkraft AS)                               |  |  |
| Business segment   | Roger Finnanger (EVP Head of Business)                            |  |  |
| Nordic segment     | Per Heiberg-Andersen (EVP Nordic)                                 |  |  |
| Break (10 min)     |   |  |  |
| Power trading      | Solfrid F. Andersen (EVP Head of Power Markets and Energy Supply) |  |  |
| Financial outlook  | Financial outlook – Henning Nordgulen (CFO)                       |  |  |
| Q&A                |   |  |  |

The event is expected to conclude by approximately 11 a.m. CEST.

## State of the union

**ROLF BARMEN (CEO)** 



Elmera Group

## Elmera Group

What we do:

Elmera Group provides consumers, businesses and the wholesale market with electricity, billing & rating services and electricity related technology solutions.

Our purpose:

To create the most attractive electricity retailers in the Nordics.









KRAFTALLIANSEN

**AllRate** 

**⇒** Steddi

**⊙** Fjordkraft **MobiL** 

METZUM

SunPool

# Several important measures taken over the last years have significantly strengthened our core business



#### **PRODUCT PORTFOLIO**

Phase-out of variable contracts and legacy fixed-price contracts have reduced market risk significantly.



#### **BRAND POSITION**

Strengthened brand position and customer satisfaction through customer focus and innovation.



### TRANSPARENCY AND COMPLIANCE

Increased focus on compliance and several customer-friendly changes.









5

# Introduction of innovative technological products and services underpin the retailers' importance in the value chain

- Elmera Group has been a front-runner within regulatory issues the last ten years.
- The role of the electricity retailers has been strengthened over the last years, driven by increased complexity, market volatility and technological development.
- Introduction of smartphone applications and digital services to B2C and B2B that optimise electricity consumption and reduce the cost of electricity underpin the retailers' ownership of the customer relationship.
- Elmera Group accelerates the green shift by offering tech solutions, alongside traditional functions like consumption estimation, power purchasing, billing and customer communication.



## Key enablers for growth in the Nordic segment are now in place

- A new brand strategy has been implemented, with Nordic Green Energy serving as the group's brand in the B2C segment and Fjordkraft as the pan-Nordic brand in the B2B segment.
- Organisational changes have been implemented, featuring a B2B matrix structure, cross-border product management, and enhanced distribution capabilities.
- Migration of the NGE customer base to Elmera Group's platform expected in first half of 2025.
- Successful roll-out of the smartphone app in Finland has resulted in a significantly improved customer satisfaction.



**⊙** Fjordkraft Företag **⊙** Fjordkraft Yritys



### The group's subsidiaries, joint ventures and associates represent exciting growth opportunities



Mobile service offering to support core business through reduced customer churn.

### KRAFTALLIANSEN

Cooperation with 27 small and medium-sized electricity retailers.

### METZUM 40%1

The largest supplier of cloudbased billing and rating software systems to electricity retailers in Norway.

### **± Steddi**

Serves Fjordkraft with payment solutions.

### AllRate

Among the largest suppliers of billing and rating services to electricity retailers in Norway.



Sale and financing of solar panels.

1) Elmera Group's share of ownership.

## Capitalising on increased insourcing of the power trading function

- To capitalise on Elmera Group's position as the largest electricity purchaser in Norway will be a key focus area over the next years.
- The new power purchase agreement with Statkraft, effective from 1 May 2025, enables us to insource core activities related to the group's power purchase.
- The new sourcing model opens up new opportunities when it comes to optimising power purchase, manage consumption and further develop value propositions, and will increase the group's net revenue through reduced COGS.
- Our IT department, with over 75 FTEs, is continuously enhancing digital solutions and supporting daily operations.







• Fjordkraft



KRAFTALLIANSEN

**AllRate** 

**⇒** Steddi

**⊙** Fjordkraft **MobiL** 

METZUM

SunPool

**Elmera** Energy

10

## Elmera Group

What we do:

Elmera Group provides consumers, businesses and the wholesale market with electricity, billing & rating services and electricity related technology solutions.

Our purpose:

To create the most attractive electricity retailers in the Nordics.

## Consumer segment

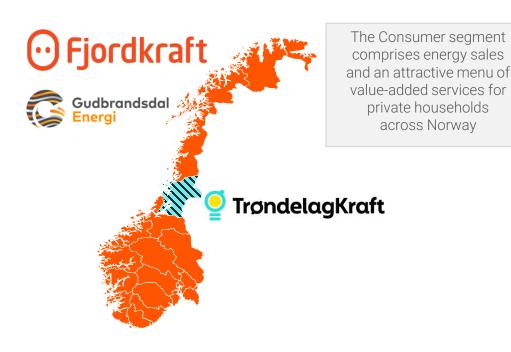
MAGNAR ØYHOVDEN CEO FJORDKRAFT



11

### Elmera Group is the leading player in the Norwegian Consumer segment with three strong and diverse brands

#### Consumer segment in brief



### A leading market position



Fjordkraft - the largest and most well-known electricity retail brand in the consumer segment<sup>1</sup>



Award winning customer service in all Consumer brands<sup>2</sup>



The Fjordkraft app rated 3rd place in Europe<sup>3</sup>



A broad product range with value added services and an industry leading loyalty program



Gudbrandsdal Energi upholds long-term position as the retailer with the most satisfied customers in Norway4

Volume<sup>6</sup>

Market Share<sup>7</sup>



All Consumer brands Trygg strømhandel certified by DNV

| Source:  |       |          |             |
|--|-------|----------|-------------|
| ) Based on market share and customer awareness data from Kantar TNS Energibarometer 1.tertial 2024 | ~667k | ~8 TWh   | ~24%        |
| Cudhrandadal EDCL 2022 and Takna Customar Award 2022 Fiordkraft SacVau "Poot Ltoot" Customar Award | 00111 | 0 1 1111 | ~ <b>~~</b> |

# of electricity deliveries<sup>5</sup>

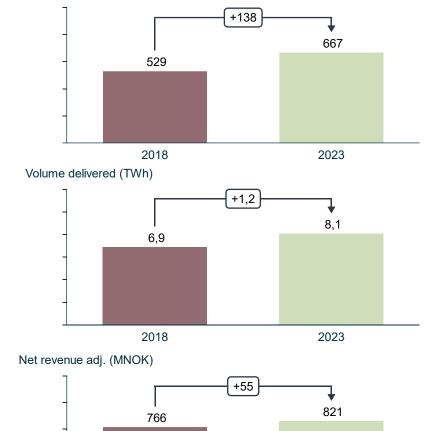
- Gudbrandsdal EPSI 2022 and Tekna Customer Award 2023. Fjordkraft SeeYou "Best I test" Customer Award 2023 and best service company in Bergen 2023 (Bergen Kundeserviceforum)
- LCP Deltas leaderboard of energy suppliers for their energy insights apps May 2024
- NKB: Norsk kundebarometer 2011,2012, 2013, 2014, 2015, 2016, 2017, 2018. 2019, 2020, 2023
- Number of deliveries at Q1 2024
- Volume sold in 2023
- Based on number of deliveries end of Q1 2024 and Elhub data

**Elmera** Group Capital Markets Day 2024

## Market leading distribution power and product management - key elements in an impressive growth over the years



2018



2023

- Market leading distribution power throughout shifting environments.
- Streamlined our electricity products and reduced market risk in core products, thus lower margin volatility. Fewer products simplifies the decision-making process for our customers and increase sales.
- Focus on value propositions and services that are more uncorrelated with electricity consumption to improve robustness in net revenue throughout the year, thus increased portion of net revenue from value added services going forward.

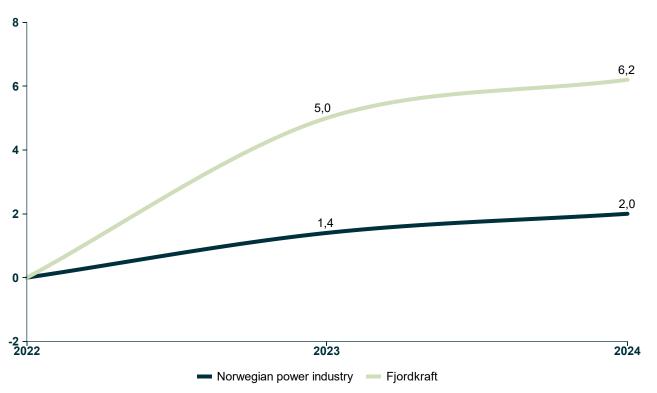
13

 Continuous investments in improved app services put ourselves in a great position to develop and launch more attractive products and services as customer demands evolve.

### Improved customer satisfaction

### a key in future growth and extended profitability

### Change in the customer satisfication of the Norwegian power industry (points)



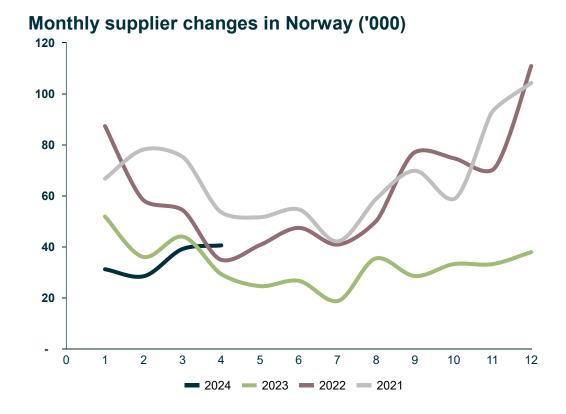
- Industry reputation is still highly dependent on price level.
- Improving customer satisfaction is a key element in our strategy for future growth and profitability – we see a positive change among both customers and the market as a whole.
- Quarterly customer satisfaction day, involving participation and commitment from all business units to execute measures for the benefit of customers.
- Fjordkraft's NKB score has a significantly higher positive change from 2022 to 2024 than the industry.
- During 2023 we have launched a wide range of new app services that have significantly increased customer engagement and satisfaction, and we have an exciting roadmap going forward.

Award-winning customer services in all brands.

Source: NKB – Norsk Kundebarometer

## Historically low market churn– an advantage for our brands

- The monthly supplier changes in Norway have been at a historically low level the last year.
- Our own brands have reduced churn significantly more than the market from 2018 until 2023.
- Low market churn is an advantage for Fjordkraft with a leading market position as a recognised brand and the most chosen electricity retailer.
- Fjordkraft has placed a greater focus on cash points (Fordelspoeng) and will continue to work towards creating the most appealing customer loyalty program within the industry.
- Lower churn in combination with improved digital sales lead to lower external sales commission cash spend.



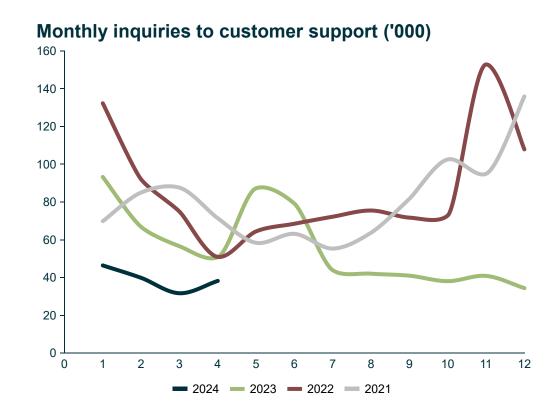
15

Source:

Number of successful supplier changes in Norway from Elhub.

## Cost leadership in Consumer – a key element in extended profitability

- Discontinued elements in the loyalty program that the customers did not find relevant.
- Successful cost program in Consumer
  - Fjordkraft's customer service division has been through significant cost reductions and left 2023 with 26 % FTEs fewer than at the start of the year, supported by reduced complexity and improved digital communication and self-service solutions.
  - Reduced traditional sales channels in favour of new and more cost-effective digital sales channels.
- Continuous focus on streamlining operations going forward
  - Implementation of generative AI in customer service planned in 2024 and more areas to follow.
  - Optimise digital sales process for higher conversion rate and lower external sales commission cash spend.



16

### Digital leadership

### - prepared for future customer expectations

- Our digital focus pays off: Significant improvement in App ratings and customer feedback on our digital services the last two years
- The Fjordkraft app was in May 2024 rated 3<sup>rd</sup> place in Europe<sup>1</sup> in LCP Deltas leaderboard of energy suppliers for their energy insights apps. The benchmark covers >250 energy insights apps from around 200 energy retailers across >20 markets in Europe









17

Source:

<sup>1)</sup> https://research.lcpdelta.com/reports/WP-EnergyInsightsApp2/files/lcp-delta-energy-ins

### Digital services that make a difference

- empowering customers to energy smartness
- Focus on transparency and trust across all dimensions
- Building a strong culture that supports an increased engagement to be the best electricity advisors









18

## Electricity advisory in practice– win-win solutions

- In all brands we focus on helping the customer to use electricity in a smarter and more cost-efficient way, for example through StrømSmart and StrømSmart+ launched in May 2024 in Fjordkraft.
- The services represent a key element in focusing on reducing the total cost of the monthly invoice instead of the marginal markup per kilowatt-hour.
- Optimising consumption, taking into account both electricity prices and grid rent, reflects big potential customer savings and thus a value proposition and willingness to pay.
- Win-win solution: Encouraging the customer to save money and enables Fjordkraft to increase robustness in net revenue.



### Fjordkraft-appen

Som kunde hos oss har du tilgang til nyttige funksjoner i appen. Blant annet:

- · Enkel oversikt over strømforbruket ditt
- · Hva du betaler i nettleie, og hva du får i strømstøtte
- · Faktura og betaling

Last ned i App Store

Last ned i Google Play

19

### StrømSmart

29 kr/mnd. Ingen bindingstid. Du får tilgang til:

- · Spotprisprognose med utsikter de neste dagene
- · Smartlading og smart varme
- · Nettleievarsling og døgnmaks

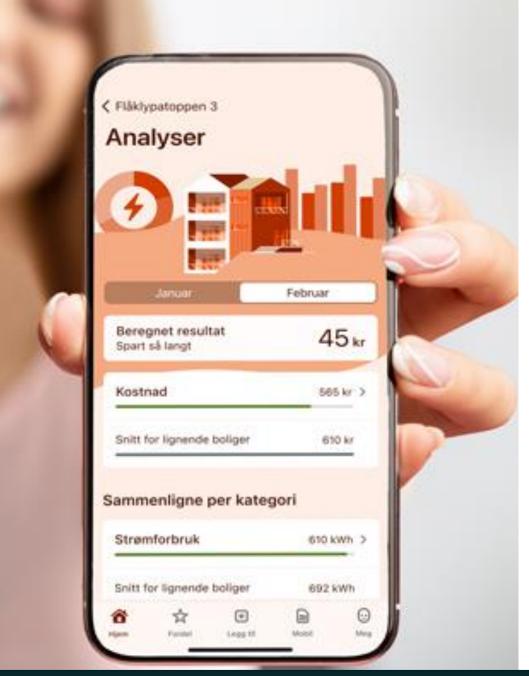
Finn ut mer om StrømSmart

### StrømSmart+

49 kr/mnd. 6 mnd. bindingstid. Du får tilgang til:

- Alle funksjoner i appen
- · Puls måling av strømmen i sanntid
- Live forbruksgrense

Finn ut mer om StrømSmart+







20

### • Fjordkraft MobiL



21



### Fjordkraft Mobil

- significant improvement in financial results

- Fjordkraft Mobil's results are reported in the group's New growth initiatives.
- Operates as a small organisation (3 FTEs) with sales, marketing and customer service successfully integrated in Fjordkraft Consumer.
- Migration of customer base from Telenor to Telia network in 2023 has resulted in a significant improvement in financial results from negative EBIT adj. to an annual EBIT adj. ~30 NOKm.

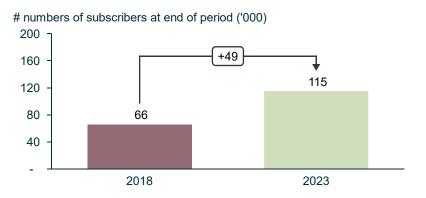
22



### Fjordkraft Mobil

- ready for further growth

- We now experience growth in the customer base and see large potential for further growth going forward.
- Customer satisfaction is higher among customers who have established relationships in both mobile and electricity services.



23

### Summary – Consumer

Proven track record for customer growth and value creation through complex market environments. 2 Norway's leading player in the Consumer segment with three strong and diverse brands. 3 A robust product portfolio with low market risk and unparallelled menu of value adding services. Successful execution and continued focus on cost programme to ensure competitiveness and improved profitability. Digital solutions that empower customers to make smarter energy choices, enhancing customer satisfaction and driving revenue growth.

## Business segment

ROGER FINNANGER EVP BUSINESS



Elmera Group

25

### A Brief look at the business segment









65% Risk management

44% Reporting services

32% Guarantees of Origin

#### A leading market position

A leading market position with > 127` deliveries and >48` business customers

A leading brand position with 92 % brand awareness <sup>1</sup>

Offering the industry's most attractive product range

Leading supplier in the Business segment



More than 70 precent of business customers purchase several services

| # of electricity deliver | ies² |
|--------------------------|------|
|--------------------------|------|

Volume (GWh)<sup>3</sup>

Market Share<sup>4</sup>

~ 127k

~ 8 TWh

~22%

Source: Company information, Kantar TNS, Energibarometeret

- Equivalent to the number of deliveries to all electricity meters. One customer may have multiple electricity meters
- Only includes business segments
- Based on number of deliveries end of Q1 2024 and total market size from Elhub
- Based on number of meters

**Elmera** Group Capital Markets Day 2024

26

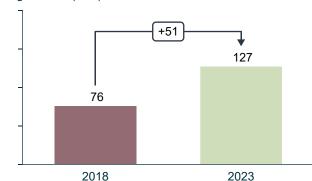
### Successful history of growth

#### Our performance

### A tailored approach to each of the segments

#### **Competitive advantages**





#### SOHO and SME

Size: From 0 – 5 GWh

#### Sales capacity:

Balanced distribution with internal and external teams within telemarketing

Portfolio-team focusing on follow-up meetings and VAS.

**Customer development:** 

#### Large Customer & Public entities Size: < 5 GWh

#### Sales capacity:

One team covering large customers and public entities all across the country

#### **Customer development:**

Key Account Managers follow-up large customers focusing on risk management and VAS

- 92 % brand awareness.
- Large distribution power with dedicated recourses targeting specific segments of the market.

27

- Several locations serving the entire market.
- · Attractive product range.

#### Volume delivered (TWh)



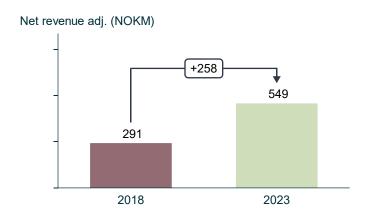
○ Fjordkraft

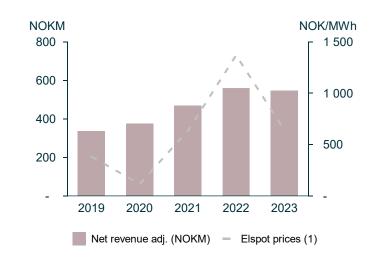




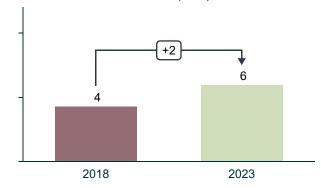
### Predictable business model handles unpredictable market conditions

#### Robust business model











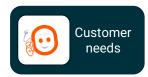


- Stable results despite challenging market conditions.
- Strong focus on credit management has mitigated increased counterparty risk
- · Successfully mitigated effects from lower elspot prices and increased core margin
- Implemented flexible and scalable operating model in customer service
- · Optimizing B2B activities in Norway and preparing Nordic expansion and net revenue growth

**Elmera** Group Capital Markets Day 2024

28

### Product range addressing customers' needs in a market with increasing volatility



#### **Cost Control**



#### Solutions for all B2B customers

- Allows business customers to manage budgets through predictable electricity cost.
- Businesses seeking to manage their electricity cost can combine several services from our tool-box.
- Standardized products designed for SMB and SOHO
- Flexible tailored solutions for large customers and public entities

Back-to-back trading, reducing our risk exposure.

#### **Consumption Control**



#### Large customers & public entities

Solutions offering a complete overview and allows customers to act on time of use to reduce cost.

- Increase penetration of real-time data monitoring
- Cost control
- · Advanced financial reporting
- Solar monitoring

#### **SMB & SOHO**

Complete overview in a user-friendly package allows customers to take action to reduce power costs.

- Increase penetration of real-time data monitoring
- · Relevant alarms and notifications
- Self-service 24/7

#### **New Energy Solutions**



29

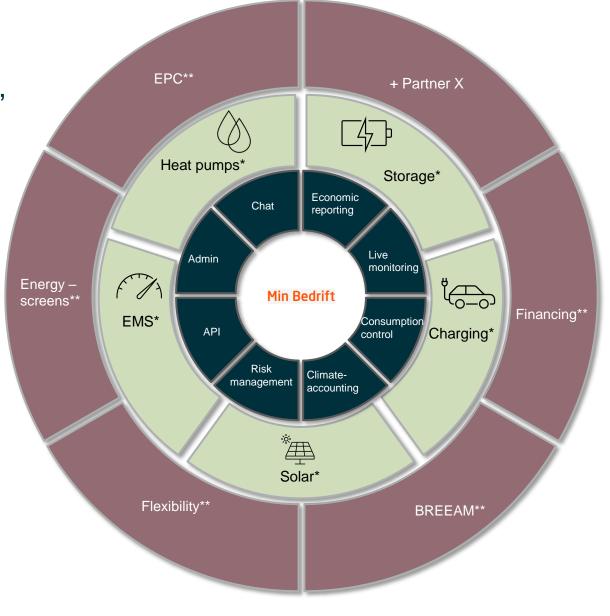


### Digital ecosystem

 electrification opens new business opportunities, attracts partners and expand the customer base

- More than 50.000 subscriptions in "Min Bedrift"
- Positioned for growth with Nordic expansion and a large customer base
- Increased investments in ecosystem with energy related services
- Partnering up to expand our product range
- · Strengthens profitability and loyalty





\*already in our product range, adopting to ecosystem within 12 months

\*\*in scope for partnership

30

### The Nordic Expansion

- Risk exposure reduced significantly
- Cost efficient matrix organisation
- Migration to the Elmera platform:
  - Sweden in Q1 2025
  - Finland in Q2 2025
- · Building competitive advantages:
  - Brand awareness "one brand one voice"
  - Strong distribution
  - Nordic product range including VAS
- Market potential three times the size of the Norwegian Business market.
- Positioned for growth in B2B Nordic.









31

### Summary – Business:

## Strong growth history, robust business model and ready for Nordic expansion

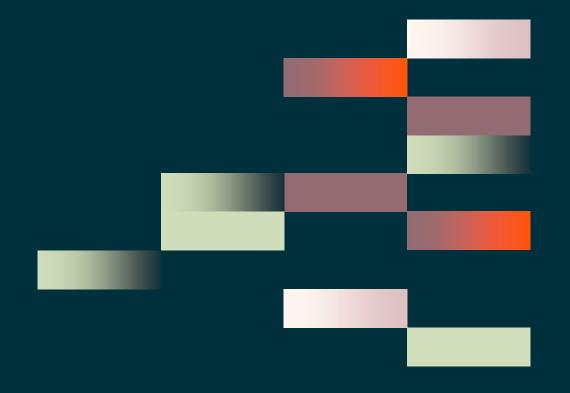
- Elmera Group operates a profitable and robust business model in the B2B market.
- The Nordic Expansion opens a market three times the size of the Norwegian Business market. Sales capacity to be strengthened across all countries.
- We are strengthening our digital services and will continue to expand our product range.
- Gathering all our activities in the B2B market under one brand and a pan-Nordic product range operated on the Elmera IT platform.

Capital Markets Day 2024 Elmera Group

32

## Nordic segment

PER HEIBERG-ANDERSEN EVP NORDIC

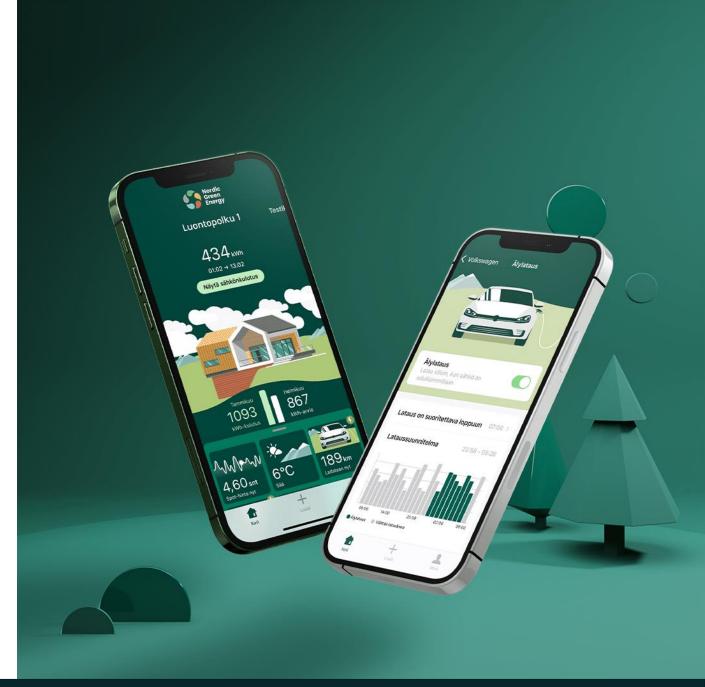


Elmera Group

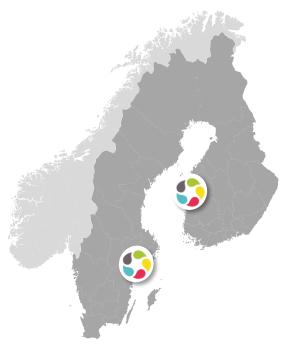
33

### Content

- Nordic segment overview
- Market turmoil '21/'22
- Fundamental changes
- Organic growth model
- M&A
- Summary



### Nordic segment overview



Switch Nordic Green AB was acquired by Elmera Group Q4 2020 and is a Swedish-Finnish retailer with offices in Stockholm and Vaasa.

|     | Finland | Sweden |
|-----|---------|--------|
| B2C | 16%     | 10%    |
| B2B | 35%     | 39%    |

Elmera Group ASA

Elmera Industrial Ownership AS

Elmera Nordic AS

### **Market position in the Nordic segment**

- Nordic Green is a challenger and a fighting brand.
- Positioned as a retailer of renewable energy.
- Operations consolidated in the Vaasa office.
- Nordic Green Energy brand continue to address B2C
- Fjordkraft Företag/Yritys (Business) brand will be launched as brand to address B2B.

# of electricity deliveries¹ Volume 2023
~ 125k 2.2 TWh

Switch Nordic Green AB (Nordic Green Energy)

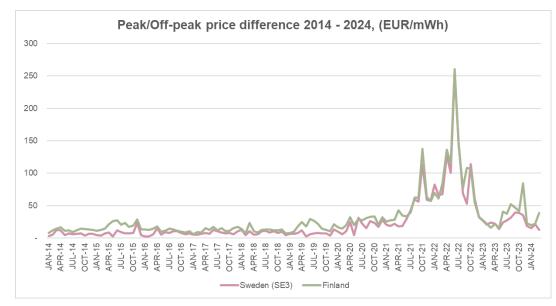
Nordic Green Energy

Number of deliveries at year-end 2023

### Market turmoil Q4'21 and 2H'22

- The combination of a dip in Nordic nuclear capacity, weak hydrology and increasing gas prices caused very high electricity spot prices in Q4 2021. This was then further fuelled by Russia's invasion of Ukraine, leading to the extreme volatility 2H 2022.
- The high price levels exposed Finnish and Swedish retailers with fixed price portfolios to unprecedented volume risk, and the volatility with high peak/off-peak spreads led to unforeseen profile costs.
- In these quarters, electricity retailers in Finland and Sweden experienced huge losses from their fixed price portfolios.



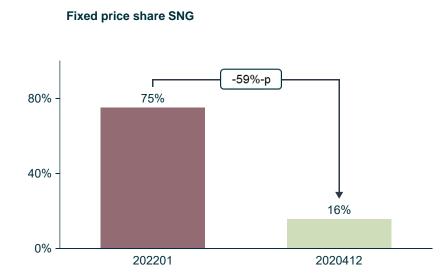


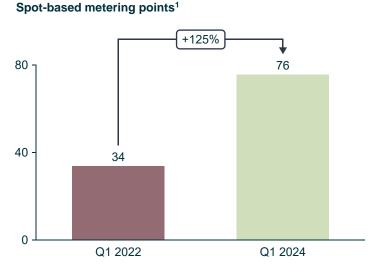
Source: Nord Pool data

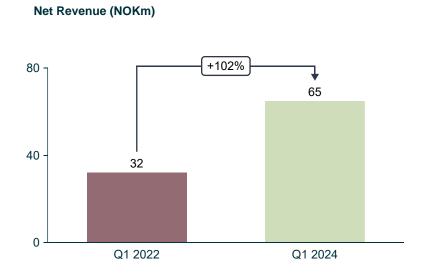
**Elmera** Group Capital Markets Day 2024

# Fundamental changes in NGE '22 - '24

- Decision to stop all new sales of fixed price January '22 starting a two-year transition from fixed price based to spot based.
- New CEO Q4'22 followed by additional adjustments to organisation and strengthening of management.
- Starting B2B matrix implementation, as well as launch of Elmera smartphone app to Finnish (Q1'23) and Swedish (Q2'24) B2C markets.
- Proactive PR and communications. Transition to digital and internal marketing and sales channels in the B2C segment.





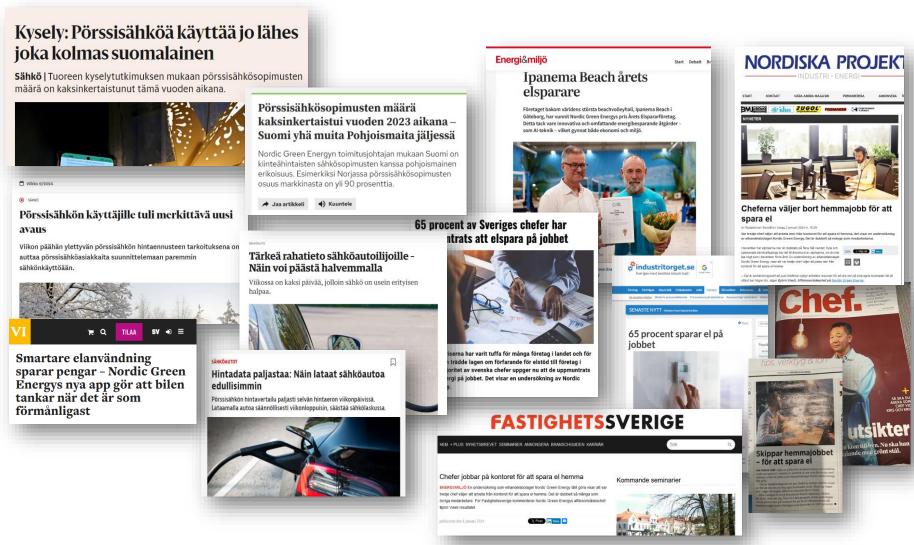


37

<sup>1)</sup> Includes spot contracts with risk management

# Positive press following repositioning strategy





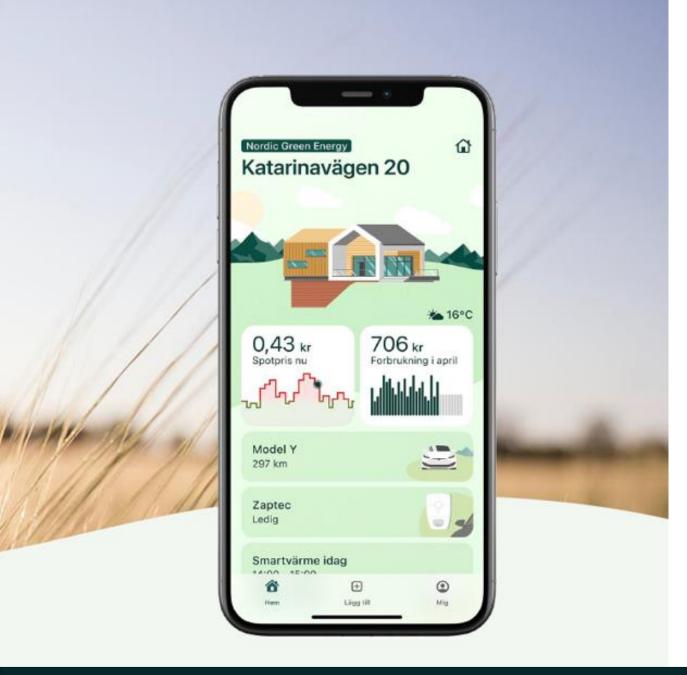
# Organic growth model

- Clear positive brand development.
- Comparative advantage in products, technology offerings and customer interface (app).
- Elmera Group IT-platform migration 1H'25 enabling both new product offerings as well as improved organisational efficiency.
- Organisation strengthened and streamlined to meet changed requirements.

- Ride on EV growth and trend towards spot-based products. Environmental heritage.
- Transition to a pull strategy for B2C with PR and digital communications and marketing (95% of B2C sales now on internal/digital channels).
- Continue to strengthen B2B sales capacity, further develop cross border B2B matrix, and launch Fjordkraft Företag/Yritys brand in Sweden and Finland.
- Launch Pan-Nordic Elmera Group products and new functionalities in both segments.



39



### M&A

- M&A agenda paused during turmoil.
- Refocus on launching Elmera Group app as well as preparing for migration to Elmera IT platform.
- Few transactions in the Swedish and Finnish markets last two years.

- Elmera Group again interested in acquisition opportunities.
- Key is synergy realisation and scaling on new platform.

40

# Summary – Nordic

Positive turnaround of Nordic Green '22 – '24 with regained profitability and positioned for new market dynamics.

The Elmera Group app in both Finland and Sweden for the B2C market. Nordic B2B matrix and Fjordkraft brand.

Consolidation on Elmera Group platform enables new services across both B2C and B2B and improved efficiency.

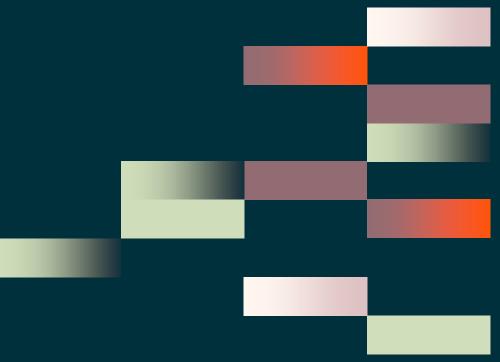
Going forward: Profitable organic growth is "proof of concept". M&A initiatives will be restarted.



# Power Trading

SOLFRID FLUGE ANDERSEN

**EVP HEAD OF POWER TRADING AND ENERGY SUPPLY** 



Elmera Group

#### **KEY RESPONSIBILITIES**

### Key objectives for the group's power trading function

#### Navigation





#### Optimise power trading

Reduce the group's cost of goods sold through optimising timing and sourcing strategy of the group's power purchase activities in the electricity markets.



#### Individual and portfolio Risk Management

Provide consumers and businesses with tailored risk mitigating products and hedging strategies to support the commercial parts of the organisation with relevant value propositions.

#### **DECLINE IN GROUP MARKET RISK**

# Market risk – type of risk and trend

#### Navigation



|                | Price risk  | Profile risk  | Volume risk   |
|----------------|---|---|---|
| Definition     | Unhedged difference between purchase and selling price.   | Consumption profile may differ from hedged profile.   | Consumption differs from hedged volume.                   |
| Group exposure | <ul> <li>Variable contracts –         Norway (below 6% of the segment's volume)     </li> </ul> | <ul> <li>Fixed price contracts</li> <li>Nordic</li> <li>Variable contracts-<br/>Norway</li> </ul> | <ul> <li>Fixed price contracts</li> <li>Nordic</li> </ul> |
| Trend          | Reduced due to phase-<br>out of the product<br>portfolio.                                       | Reduced due to phase-<br>out of the product<br>portfolios.  | Reduced due to phase-<br>out of the product<br>portfolio. |

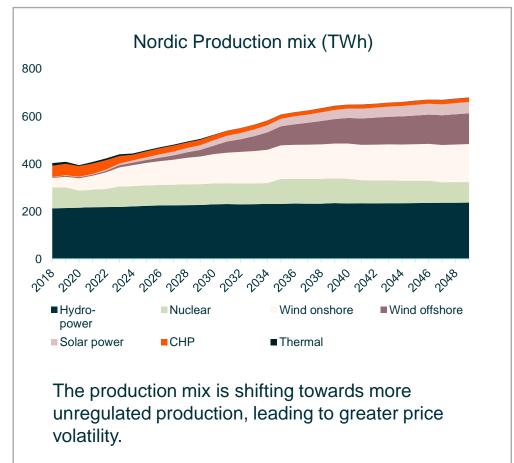
Elmera Group aims to minimise the market risk exposure associated with the offering of fixed price and related hedging products through a back-to-back hedging strategy and our products with significant risk is being phased out.

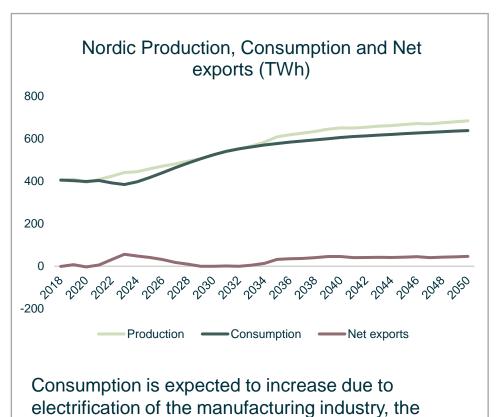
Capital Markets Day 2024

### **ELECTRIFICATION AND UNREGULATED PRODUCTION**

### Production mix and consumption







transport sector, hydrogen production, battery

industry and data centres.

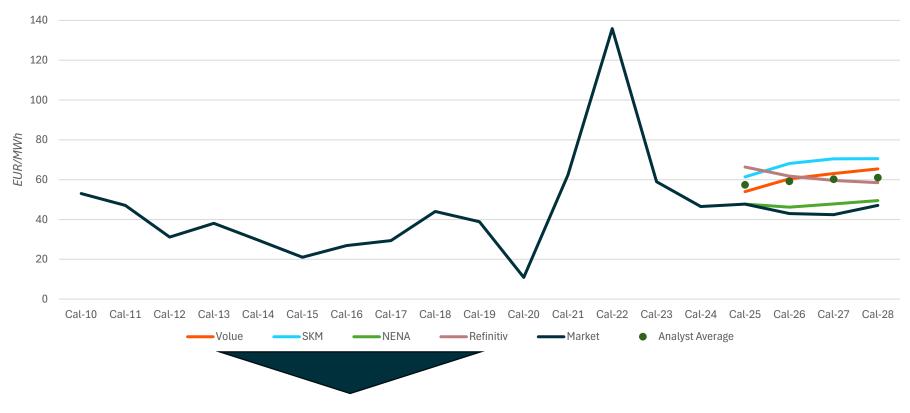
Source: Volue I TP Nordic 202

#### PRICE PROGNOSIS - STABILISING MARKET

### Price and volatility

#### Navigation





- Analyst forecasts for the next four years indicate a more normalised price level going forward.
- The expected increase in price volatility supports the demand for hedging products.

#### **ENERGY SYSTEM'S RESPONSE TO CHANGE IN PRODUCTION MIX**

# Nordic Balancing Model

#### Navigation





From hourly metering and pricing to 15-minute intervals – to release strain on grid balancing



3 new intraday auctions – efficient balancing likely to increase volume traded in the intraday



Capacity and reserve markets – secure capacity to meet demand.

#### **Effects on Elmera**

- Increased opportunity to trade into balance or change consumption into balance.
- Opportunity for new value propositions for both within consumer and business segments.

48

#### PARTNER MODEL IN TRANSITION

## Changes in the group's sourcing model

#### Navigation



- As from 1 May 2025, Elmera Group will insource core activities related to the group's power purchase function, currently performed by Statkraft.
- Functions to be insourced include consumption forecasting, day-ahead trading and balancing responsibility.
- In the group's current sourcing model, the majority of the power purchase is handled through Statkraft, supplemented by volume from smaller production and licencing partners.
- After the insourcing, parts of the volume currently purchased through Statkraft will be replaced by volume from NordPool and bilateral agreements with other parties.
- The new sourcing strategy and set up for trade represents opportunities to optimise the group's cost of goods sold, e.g. through reducing balancing costs and capitalising on bid/ask spreads.

#### **POWER TRADING - PHYSICAL**

# Power Trading - Balancing cost

### Navigation





- Elmera Group has a significant yearly cost related to volumes from the balancing market.
- By balancing volumes in the intraday market, the Group expects a reduction in balancing cost.

**Elmera** Group Capital Markets Day 2024

50

## Power trading - Financial and Green Markets

#### Navigation





- Nasdag as price reference for trade spread still substantial.
- How we can benefit: Increase focus on obtaining the best purchase price on contracts by trading with several parties.



- Some products have next to no liquidity no functioning reference price.
- How we can benefit: Increase focus on obtaining the best purchase price on contracts by trading with several parties.

**Elmera** Group Capital Markets Day 2024

51

# Summary – Power Trading

An energy market in transition with increasing share of renewable production and price volatility.

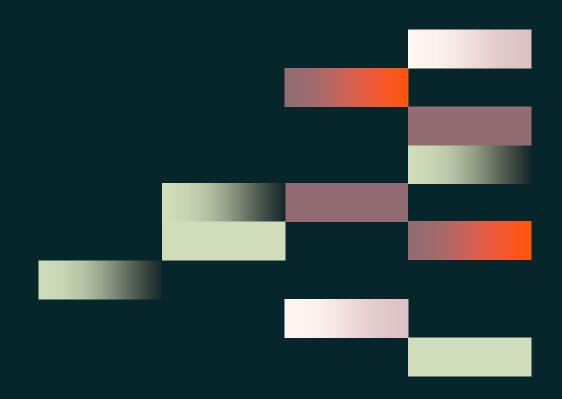
Market risk has been reduced over the last years. Back-to-back is the group's primary hedging strategy.

As from 1 May 2025, the group will insource important power purchasing functions.

The new sourcing strategy represents opportunities to optimise the group's cost of goods sold and strengthen the group's ability to support our business units with relevant value propositions.

# Financial outlook

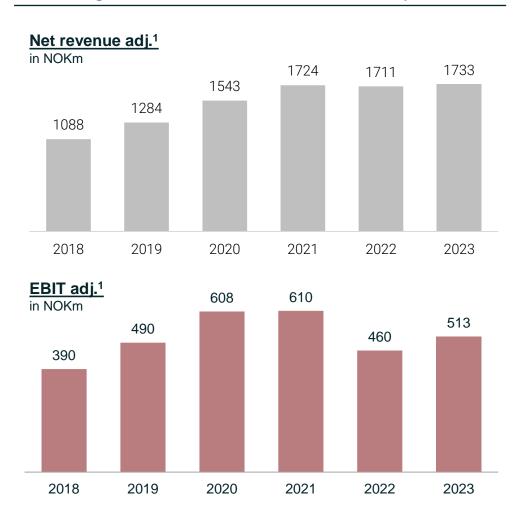
HENNING NORDGULEN EVP - GROUP CFO



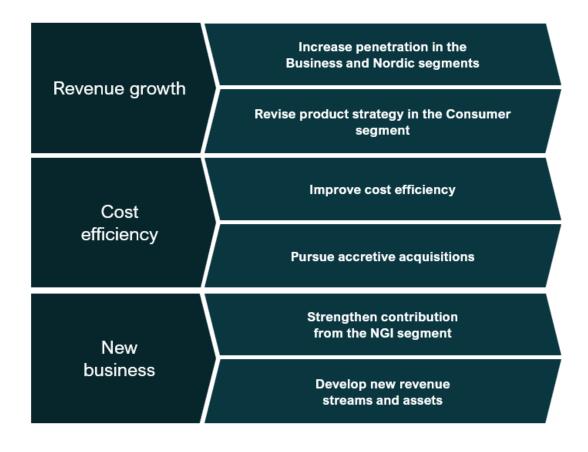
**Elmera** Group

### Strong historical track record – positioned for profitable growth



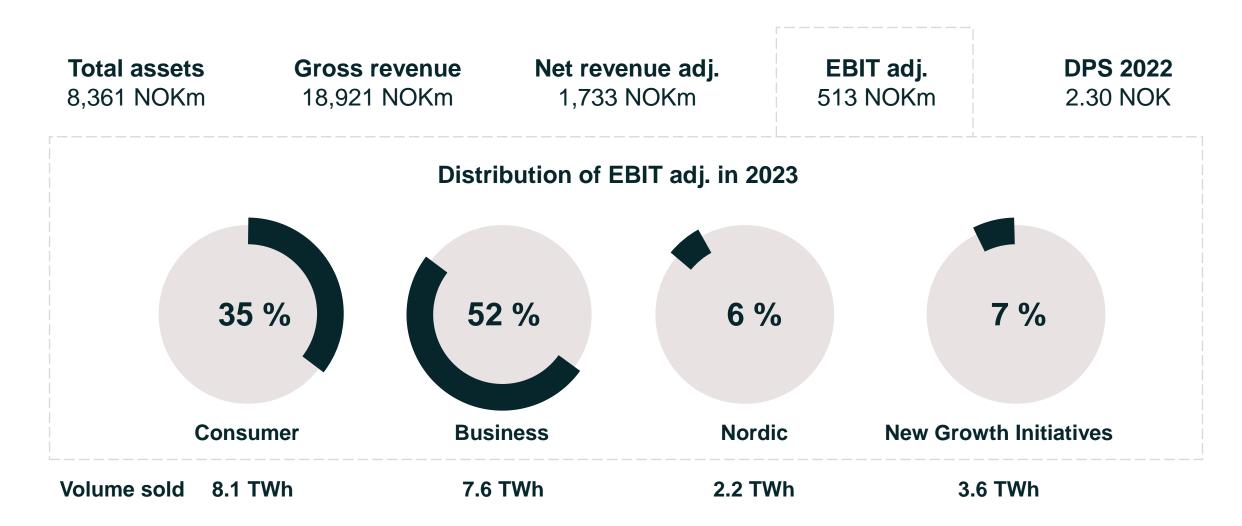


...enabled through our key development initiatives



54

### Significant turnover with high cash conversion



### Targeting broad net revenue growth

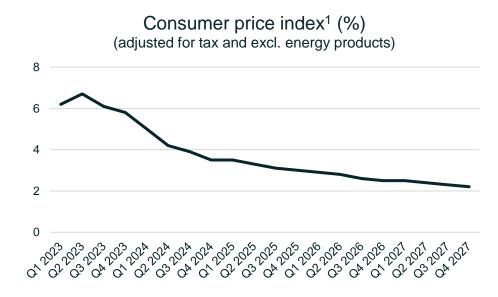
### Key drivers for net revenue growth:

- Market volume growth of ~2% annually.
- Ambition to take our relative share of the market growth in the Norwegian B2C market.
- Targeting growth in market share in the Norwegian B2B segment, with positive impact from increased focus on SMEs.
- Targeting significant growth in both B2C and B2B in the Nordic segment, capitalising on the B2B matrix organisation and Elmera Group's IT platform and digital solutions.
- Strong brand position, high top of mind and leading digital products and services.
- Moderate forward elspot prices and stabilisation of the competitive situation.
- Opportunity to optimise COGS through diversified power sourcing.



### Stable operating expenses and increased scalability

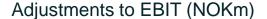
- Targeting stable nominal opex adj., in line with 2023, in 2024 and 2025.
- Inflationary pressures expected to abate in coming years.
- Key cost control areas in order to mitigate inflation and wage increase:
  - Controlled capex spend on CPO and IT-development
  - Insourcing IT-development
  - Consolidate IT-platform, terminate legacy services
  - Improved procurement
  - Tight personnel management
- Ambition to make the IT- platform one of the most effective and scalable in the Nordics.

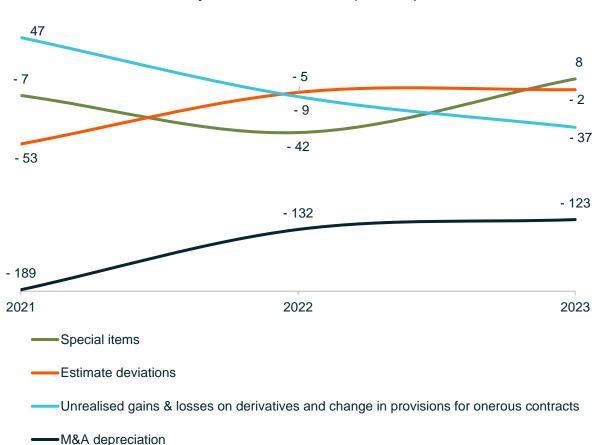




Norges Bank's Monetary Policy Report 1, 2024

### Reducing EPS impact from P&L-adjustments





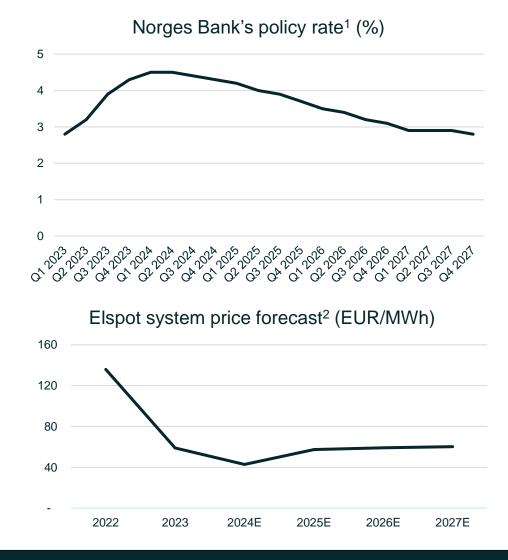
- M&A depreciation tapers off significantly, down to ~30 MNOK in 2026 if no new M&A.
- Significant reduction of legacy variable portfolio in NO and fixed price portfolio in SE/FI leading to reduced net derivative effects over P&L.
- Low one-offs expected after technical migration of GE and NGE in 1H25.
- Increasing results in the Nordic segment will drop to bottom line after tax due to tax-loss carryforward.

Capital Markets Day 2024

58

### Financing to reflect future power sourcing model

- Revised sourcing model to optimise COGS affects financing.
- With reduced dependency on Statkraft from May 2025, part of the current supplier credit will be replaced by increased bank syndicate financing.
- The refinancing process is ongoing and long-term facilities will be committed before the Q224 filing.
- Reported net interest-bearing debt will increase as the current supplier credit from Statkraft is classified as "net working capital".
- Underlying leverage will remain unchanged compared to the current business model, as both sources of financing are interest-bearing.
- A moderate increase in financing cost is expected but will be mitigated by improvements from the new sourcing model.
- Decreasing interest rates and forward elspot prices will contribute to reducing financing cost significantly.



Source:

Norges Bank's Monetary Policy Report 1, 2024

Average of system price forecasts from Volue, SKM, NENA, Refinitiv and Marke

**Elmera** Group

### Financial targets 2024-2025

P&L

- Net revenue growth in all segments in 2024 and 2025.
- Stable nominal opex adj., in line with 2023, for 2024 and 2025.
- EBIT adj. in the area of NOK 550-600m for 2024 and 2025 with a positive development throughout the period.

Dividend

 Target pay-out ratio of at least 80% of net income, adjusted for certain cash and non-cash items.

Leverage

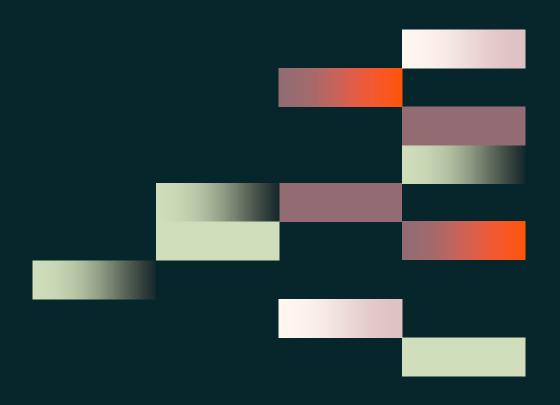
- No underlying change in leverage from current business model.
- Reported net interest-bearing debt to increase in 2025 due to changes in power purchase setup and classification of the current interest-bearing supplier credit from Statkraft as "net working capital".



60

# Key investment highlights

**ROLF BARMEN (CEO)** 



Elmera Group

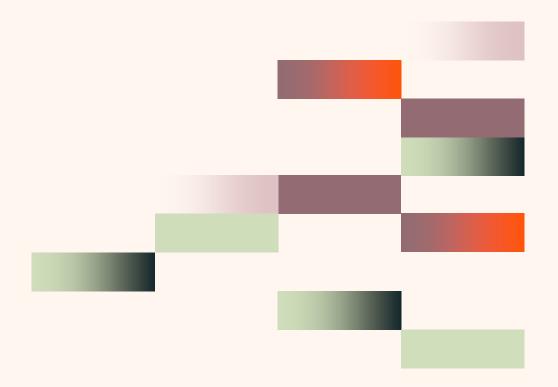
### Key investment highlights

Operating in the attractive Nordic electricity retailing market with a stable demand profile and growth opportunities from increased electrification. A comprehensive product offering, including risk mitigation products and other value-added services, empowering customers towards sustainable and efficient energy consumption. 3 Largest player in Norway with strong brands and a leading IT platform that supports economies of scale and promotes further growth across the Nordics. Largest power purchaser in Norway with significant potential to optimise COGS as volatility will prevail in the future energy market. Pan-Nordic IT platform from Q2 2025 gives excellent opportunities for bolt on acquisitions in Sweden and Finland. 6 Attractive financial profile with a high cash conversion and limited capital expenditure requirements resulting in solid dividend capacity

Capital Markets Day 2024 Elmera Group

62

Q&A



Elmera Group

63

## Forward-looking statements

This presentation contains, or may be deemed to contain, statements that are not historical facts but forward-looking statements with respect to Elmera Group's expectations and plans, strategy, management's objectives, future performance, costs, revenue, earnings and other trend information. There can be no assurance that actual results will not differ materially from those expressed or implied by these forward-looking statements due to many factors, many of which are outside the control of Elmera Group.

All forward-looking statements in this presentation are based on information available to Elmera Group on the date hereof. All written or oral forward-looking statements attributable to Elmera Group, any Elmera Group employees or representatives acting on Elmera Group's behalf are expressly qualified in their entirety by the factors referred to above. Elmera Group undertakes no obligation to update this presentation after the date hereof.

# Elmera Group